Thursday 7th July, 9:30 – 10:15am

Title: The Extent of the Contractors Effort to Mitigate Delay
Speaker: Mokhtar Azizi Mohd Din
Venue: Great Room 2

Description: An ambiguous phrase such as "contractor required to constantly use his best endeavour to prevent delay" is stipulated in most standard forms of construction contracts. This raises diverse interpretations which are often debated in court to decide whether or not the concerned party is deprived from his entitlement to a right provided in the contract. Hence, this research attempted to measure the extent of effort to mitigate delay by analysis of court cases in relation to dispute of "best endeavour". Analysis had derived three principles, which are:
- firstly, not to sacrifice the contractors commercial interest;
- secondly, the contractor must have shown positive action;
- thirdly, the contractor must have shown diligence in executing the contracted work.

Title: Influencing Non-Project Managers – in a Good Way
Speaker: Karen Tregaskis
Venue: Great Room 3 & 4

Description: Understanding and influencing non project managers is a core skill of every successful Project Manager. However, learning how to be influential is not something you learn through reading project management methodologies. Karen will lead an interactive session to explore:
- When to influence and when to ‘let it go’
- Seeking first to understand – what, in practice, does this mean?
- Exerting influence when you have no authority
- Influencing through others