TRUST AND CIVIC ACTION IN URBAN PLANNING: EVIDENCE FROM SUBANG JAYA

ABSTRACT

The study explored the types of action taken by residents in urban planning decisions and the role of young people in citizen involvement and the participation of government officials. The study was conducted in the community of Subang Jaya, where evidence of the community's active participation in decision-making processes was observed. In order to increase engagement and participation, innovative strategies were adopted, focusing on improving the residents' participation in urban planning decisions. The study highlighted the importance of fostering trust between residents and policymakers in urban planning.

Keywords: Participation in Planning, Civic Action, Trust