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Journal of Substance Abuse Treatment
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Ms. Ref. No.: JSAT-14-232R2
Title: A Satisfaction Survey of Opioid-Dependent Patients with Methadone Maintenance Treatment.
Journal of Substance Abuse Treatment

Dear Dr. Aziz:

Thank you for revising and resubmitting the above-referenced paper to JSAT for reconsideration. I am pleased to inform you that the paper is now accepted for publication. Congratulations!

Our editorial offices will be in contact with you as the publication process unfolds.

Meanwhile, I would like to invite you to become a member of our expert panel of available reviewers for submissions to JSAT in this topic area. Please let me know if you are able and willing to serve the field in this capacity.

Congratulations once again on your paper's acceptance, and thank you for sharing your research with the JSAT readership.

Sincerely,

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Title: A Satisfaction Survey of Opioid-Dependent Patients with Methadone Maintenance Treatment.

Article Type: Full Length Article

Keywords: Opioid dependency; Methadone maintenance treatment services; Satisfaction; Predictors

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Abstract

The aim of this study was to examine opioid-dependent patients' satisfaction with the Methadone Maintenance Treatment (MMT) programme in Malaysia and identify predictors of satisfaction. We used an interviewer-administered questionnaire developed and validated by Rankin Court, New South Wales, Australia. Of 502 patients approached in 11 MMT centres in Malaysia, 425 agreed to participate giving a response rate of 85%. In terms of overall satisfaction, a high percentage of respondents (85%) were satisfied with the MMT services. A logistic regression analysis showed that only “centres” and marital status were associated with overall satisfaction and that being single (OR 3.31; 95% CI 1.52 to 7.20) or married (OR 4.06; 95% CI 1.76 to 9.38) was associated with higher odds of overall satisfaction compared to being divorced or separated. An analysis of the responses pertaining to the most desired changes required at the centre found dosing hours, waiting area and staff shortages to be common. The findings acquired from this survey will be useful to attain a clearer perspective on what aspects of the MMT service need to be reviewed for the improvement of service delivery.

Keywords

Opioid dependency; Methadone Maintenance Treatment Services; satisfaction; predictors

Abbreviations

CSQ-8: Client Satisfaction Questionnaire
MMT: Methadone Maintenance Treatment
SSS-30: Service Satisfaction Scale
VSSS-32: Verona Service Satisfaction Scale
VSSS-MT: Verona Service Satisfaction Scale for methadone-treated opioid-dependent patients