Etika penyelesaian konflik dalam pentadbiran Islam

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Jurnal Syariah 14 (1), 1-22, 2006

Conflict is a phenomenon that can happen anywhere, anytime. It can gives positive as well as negative impact to human relations and organisational development. Many people see conflict as a negative situation of human relations but not many is prepared to resolve it in a positive and strategic manner particularly in an organisation. Islam as a way of life has underlined guides and rules in managing and preventing conflicts from occur. Thus, this article is concentrating on defining as well as exploring several topics on conflict including its concept ...